ISO 9000 for Software Developers; Revised Edition, Charles H. Schmauch, ASQC Quality Press, 611 E. Wisconsin Ave., P.O. Box 3005, Milwaukee, WI 53201-3005, July 1995, 167 pp. Available through ASQC's Publications Catalog: member price $40.50, list price $45.

According to the author of this book, the purpose of this book is (1) provide a basic understanding of ISO 9000 standards, their benefits, and how they apply to software development, (2) suggest what is needed in a software development quality system to satisfy the ISO 9000 standards, and (3) offer guidance on how to proceed to ISO 9000 registration. For these stated objectives, this book effectively communicates these ideas to the readers.

As the title of the book suggested, this book is emphasizing some issues that unique to the software industry, however, for the novice, this book can also be an excellent and quick introductory source for understanding ISO 9000 in general. The gems of this book are contained in the Appendices, which ranges from the practical steps to take for beginning the registration process, to the quality manual outline and procedure template (a software term ?).

If you are expecting to find a detail step by step procedure writing or a detailed example of how to proceed with ISO 9000 registration, you may not find in this book. If you would like to see some issues that specific to manufacturing and industry specific you may not find in this book. However, this book do provide enough information for you to understand what is ISO 9000 and how to start your first step without having you to fumble 400 pages of texts. The price of this little book is a little steep, however, consider the time you saved to quickly grasp the concept of ISO 9000, compares with some other more heavily detailed book, this book may not expensive at all.

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