

**QS-9000 Implementation and Registration**, Gurmeet Naroola, marcel dekker inc., Cimarron Road, Monticello, NY 12701, 1997, 288pp., \$49.75

QS-9000 specifies the quality system requirement for the automotive industry and suppliers who wish to do the business with Ford, Chrysler and General Motor. In addition to the ISO-9000 requirements, the big three added sector - specific requirements which are : Production Parts Approval Process, Continuous Improvement and Manufacturing Capabilities. And the customer specific requirements , such as third party registration requirements, special characteristics, identification symbols. This book covers all the requirements and its origin , registration processes and reference materials.

The author attempt to orchestrate some of the philosophical base for the described quality system and requirements without too much of the success. Case in the point, Deming's 14 points were mentioned once under the section title of working environment with cartoon illustration without any further elaboration , and a more detail description of the 14 points is inserted at the end of the last chapter. Even with the engine : TAP-PDSA as the topic of the first chapter, it still does not provide the readers with impetus reason why the quality requirement in the system will help to improve the quality of the process and products.

This book provides a great details about the registration process and interpretations of the requirements that mandated by the big three. An IASG ( International Automotive Section Group) sanctioned interpretations of the QS-9000 is a great source to provide a further understanding of what these requirements means.

This book is especially valuable for the personnel of the supplier of the auto industries which needs to fulfill the QS-9000 requirement in order to conduct their business. Or any person who want to understand what is the difference between ISO-9000 and QS-9000.

This book will not provide the readers about how to utilize the quality system and its requirements for the quality improvement, but is a gold mine as a reference source for QS-9000 and ISO-9000.

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